

Create Your Highmark Health Options NaviNet Account

Highmark Health Options West Virginia has collaborated with NantHealth | NaviNet to provide a seamless and secure multi-payer provider portal. NaviNet enhances communication, boosts efficiency, and is designed for providers and payers to exchange vital administrative, financial, and clinical information in real time.

Starting on August 1, 2024, the following suite of workflows will be available on NaviNet:

- Eligibility and Benefits Inquiry
- Claim Status Inquiry
- Enhanced Provider Features
- GuidingCare Authorizations
- GuidingCare Population Health
- HealthHelp

Seamless Integration for Existing Users

If you're already part of the NaviNet family and eligible for Highmark Health Options West Virginia, we've got you covered. Highmark Health Options West Virginia will automatically appear in your Health Plan menu, ensuring a smooth transition.

Can't find Highmark Health Options West Virginia on your menu? Visit the NantHealth Help Center for [simple steps to gain access](#). If you have questions, NantHealth is here to help. Call 888-482-8057!

A Warm Welcome to Newcomers

Joining NaviNet is just the beginning of your journey towards streamlined health care management. **Register** as soon as possible and stay informed about your **registration status** at your convenience. Welcome aboard!

Learn more!

Please visit the [NantHealth Help Center](#) to learn about the available Highmark Health Options West Virginia workflows on NaviNet. As a reminder, you will need to have an active NaviNet account to submit authorization requests that are required to be submitted to HealthHelp.

NaviNet® is a separate company that provides an internet-based application for providers to streamline data exchanges between their offices and Highmark Health Options such as, routine eligibility, benefits and claims status inquiries. HealthHelp is a separate company that offers education and guidance from specialists in sleep, cardiology, radiation oncology, physical medicine, diagnostic imaging, and musculoskeletal and interventional pain management for Highmark Health Options. Highmark Health Options is an independent licensee of the Blue Cross Blue Shield Association, an association of independent Blue Cross Blue Shield Plans.