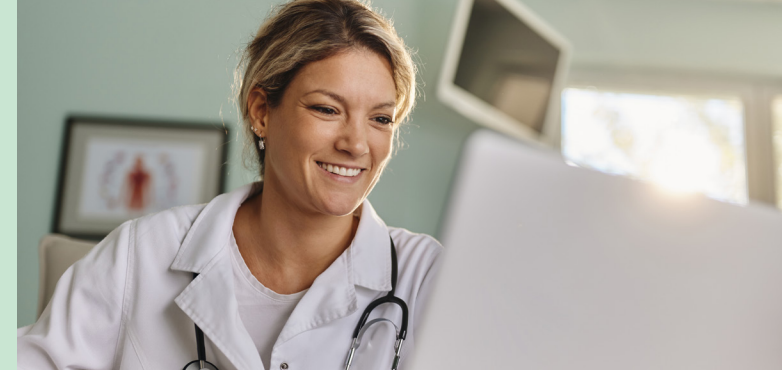


Completing the Provider Access Audit Corrective Action Plan Online



1 Your practice site should have received a Provider Report Card detailing your site's Provider Access Audit Results, including the standards your site failed.

2 Your practice site must have completed the following actions identified in the cover letter of your Provider Report Card:

- Staff education
- Practice self-assessment

[Click here to view the Access Standards, Practice self-assessment tool and other access resources](#)

3 The below data is needed to complete the online form: (All data is listed on the provider report card mailed to your practice site.)

- Practice Site NPI Number (required)
- Practice Site ID Number (optional)
- Practice Site Name (required)
- Practice Site Address-Full Address (required) *Note: The Provider Access Audit is practice address specific.*
- Provider Type/Specialty (required)
- Line of Business-Medicaid

4 Practice description related to the scheduling of patient appointments. How would you describe your practice?

- Practice location that schedules patient appointments on-site
- Large Group Practice that uses a call center to schedule patient appointments
- Hospital Affiliation Practice that uses a call center to schedule patient appointments

5 Identify Barrier(s) that prevented your practice site from meeting the access standards.

6 Identify Action(s) your practice site has taken to meet the access standards.